



## PRIVACY POLICY

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At Nelly we ensure the privacy and protection of the personal information of our customers and users, always complying with current data protection regulations.

Through this Privacy Policy we inform you about how we collect, process and protect the personal data you provide us with.

### About us

Laboratorios Belloch, S.A., is a Spanish company with registered offices at C/ Ciudad de Sevilla 5, Pol. Industrial Fuente del Jarro, 46988 Paterna (Valencia) with Tax Identification Code A46313144. When we say "Nelly", "us", "our" or "we", we refer to Laboratorios Belloch, S.A.

Our contact information:

- Telephone: 961340062
- Postal address: C/ Ciudad de Sevilla 5, Pol. Industrial Fuente del Jarro, 46988 Paterna (Valencia, España)
- Email: [formulario@nelly.com](mailto:formulario@nelly.com)

Nelly is the controller of your personal data, meaning that we are responsible for taking care of the privacy and protection of your personal data. We will use your personal data in a fair, lawful and transparent manner and in accordance with current data protection regulations (General Data Protection Regulation 2016/679 and Organic Law 3/2018 on Personal Data Protection and guarantee of digital rights).

Please read this information carefully and, in case you have any questions or concerns about the processing of your personal data, do not hesitate to contact us via email at [rgpd@nelly.com](mailto:rgpd@nelly.com).

### Information and Consent

By reading and accepting this Privacy Policy, as a user of the website (the "User" or "Users"), you are hereby informed of the circumstances in which we will process your personal data.

Furthermore, in the event that this is the necessary legal basis for the processing of your data, we will request your free, informed, specific and unequivocal consent that the personal data derived from your browsing, data that you provide through the website [www.nelly.es](http://www.nelly.es) (the "Website") or through the forms dependent on the Website, are processed by Nelly.

The data requested in the forms provided on the Website are, in general, mandatory (unless otherwise specified in the required field) in order to comply with the purposes for which they are being collected. Therefore, if the data is not provided or not provided correctly, the purposes cannot be fulfilled, regardless that you may freely view the content of the Website. In this sense, as a User, you are solely responsible for the veracity and accuracy of the data that you submit through the Website and you undertake to ensure that they are complete and correct.

### What personal data do we process at Nelly?

We process the following information about you:

- Contact and communication data: name and email address.
- Browsing data: Website servers may automatically detect your IP address, domain name, unique device identifier, browser fingerprint, device fingerprint and cookie IDs when so enabled in your browser.

Please note that anonymised information or purely statistical data used by Nelly will not be considered personal data.

## How to we obtain your personal data?

The personal data we process at Nelly comes from:

- The User: the personal data that you provide to us by completing the forms on the Website or through any other interaction that you carry out with Nelly.
- Cookies: through the cookies embedded on the Website and the use of similar technologies (read the Cookie Policy for more information).

## What are the purposes and legal bases for the processing your data?

Your personal data will be processed by Nelly for the following purposes and on the following legal bases:

- (i) to enable access to and use of the Website, by means of our legitimate interest in providing you with access to our products and/or services and correctly managing the Website;
- (ii) to attend and respond to the queries you send us through the "Contact us" section and/or through our contact details, based on our interest in resolving the queries you may submit us;
- (iii) to manage and develop the pre-contractual or contractual relationship formalised with you, by means of the performance of a contractual relationship;
- (iv) to analyse your preferences and improve our products and services through your browsing data obtained through cookies, by means of your consent (you can manage this in our Cookies Policy).

## For how long will we store your personal data?

Your personal data will be stored for the time that is strictly necessary for the purposes of the processing for which they have been provided, and, in any case, following the principles of data minimisation, storage limitation and the retention periods established in the applicable regulations.

In this regard, your personal data will be kept during the time you make use of the Website, for the duration of our relationship or during the necessary time to deal with any queries or questions you might send us.

We may retain some personal data for as long as any legal liability may arise between us and to comply with our legal or regulatory obligations.

Once there is no longer a need for us to use your personal data, it will be either removed from our systems and records or anonymised so that we can no longer identify you.

## Who will your personal data be shared with

Nelly Users' personal data may be accessed by

- Authorised Nelly personnel.
- Third parties or collaborators who provide services on behalf of Nelly for the purpose of managing the provision of services. These accesses to data will be regulated in the corresponding data processing agreements in compliance with the applicable regulations.
- Authorities, such as tax agencies, law enforcement agencies or other public entities, if required by law.

Nelly does not offer or sell your personal data.

In addition, international transfers are not intended.

## How do we protect your personal data?

At Nelly we have adopted all the technical and organisational measures necessary to guarantee the security and integrity of the personal data we process, as well as to prevent their loss, alteration and/or access by unauthorised third parties.

## How can you exercise your data protection rights?

You can exercise your data protection rights — right of access, rectification, erasure, portability, limitation of processing, not to be subject to automated individual decisions and/or to object — under the terms established in the current regulations, at any time and free of charge, by sending an e-mail to [rgpd@nelly.com](mailto:rgpd@nelly.com) and enclosing a photocopy of your identity card.

In addition, if you have given your consent for a specific purpose, you have the right to withdraw your consent at any time.

If you believe your rights have not been properly addressed by Nelly, you may lodge a complaint before the Spanish Data Protection Agency at the address C/ Jorge Juan, 6, 28001 — Madrid or through their website [www.aepd.es](http://www.aepd.es).

### **Privacy Policy Modifications**

Nelly reserves the right to amend this Privacy Policy to adapt it to new regulations, industry practices or internal improvements. We therefore recommend you visit and access our Privacy Policy regularly, so that you can access and be aware of the latest changes that may have been made.

If such changes are related to any consent provided, we will send you a separate and independent notification to collect it again.

